



CITY OF CONROE

Est. 1904

Application for Residential Lifeline Discount

Please Check One

_____ Senior Citizen (Age 65 & over)

_____ Disabled

The City of Conroe Utility Billing Department has developed a Lifeline Rate Program for Senior (age 65 & over) & Disabled citizens that reside within the city limits of Conroe. Qualified residents will receive a water and sewer rate discount on their primary residence. For current rates, please visit the City's website at www.cityofconroe.org or contact Utility Billing at 936-522-3170.

GENERAL INSTRUCTIONS: This application is for the use in claiming a Senior Citizen or Disability Lifeline discount on your water and sewer rates. Senior Citizens must be sixty-five (65) years of age and older. Disabled customers must meet the requirements of this application. Only one Lifeline rate discount will be given per customer, and is applicable only on the customer's primary residence.

WHERE TO FILE: This document, and all supporting documentation, must be filed with the Utility Billing Department in the City of Conroe.

Application Deadlines: Supporting documentation is due at the time of the application. The Lifeline rate is susceptible to all rate changes approved by city council.

OTHER IMPORTANT INFORMATION

To apply for the City of Conroe Lifeline Rate Program, you must complete the application below and return it with a copy of the requested documents. An application can be obtained at the Utility Billing office at City Hall, or by calling 936-522-3170, or by visiting our website at www.cityofconroe.org.

This information may be faxed to 936-522-3178 or returned by mail to:

City of Conroe
Utility Billing Dept. /Lifeline Program
P.O. Box 3066
Conroe, TX 77305-3066

Account number: _____

STATE THE YEAR OF APPLICATION:

Year of Application Date when you began occupying the property as your principle residence

Do you own the property for which you are seeking the Lifeline rates YES ____ NO ____

STEP 1: Ownership Information:

Name of Applicant at Primary Residence

Mailing Address

City, State, Zip Code

Driver’s License /Personal ID/Social Security Number Birthdate Rent / Owner

STEP 2: Senior Citizen Lifeline Required Documentation:

- () Copy of your driver’s license or state –issued personal identification certificate. The address listed on your driver’s license or state-issued personal identification certificate must correspond to the address of the property for which a discount rate is claimed in this application or
- () Birth Certificate or
- () Social security Card

STEP 3: Disabled Citizen Lifeline Required Documentation: (In addition to one of the items in step 2 above)

- () Copy of documentation from Social Security Administration on the Date you became disabled.
- () Copy of 100% Disabled Veterans Exemption document from United States Department of Veterans Affairs or its successor (100 percent disability compensation due to service-connected disability).

STEP 4: Affirmation and Signature:

By signing this application, you state that the facts in the application and your documentation are true and correct.
I authorize the City of Conroe to maintain the information I have provided in this application so that my eligibility for the Lifeline Discount Program can be determined. I authorize the City of Conroe to maintain these documents for eligibility until the end of term.

Customers Signature Date

Date Received Entered By – Please Print Name