



City of Conroe Parks and Recreation Department

Aquatic Center

1205 Candy Cane Ln.

Conroe, Texas 77301

Office (936) 522-3930 Fax (936) 522-3935

Summer 2017 Birthday Parties / Group Advanced Admission

GENERAL INFORMATION:

Thank you for considering the Conroe Aquatic Center. Our goal is to provide a safe and enjoyable experience. Groups of 10 or more may prepay and reserve admission for their guests. Armbands that are not used during your scheduled reservation may not be returned for a refund but may be used for general admission at a later time. In order to insure that the guests you pre-purchased bands for are not charged upon entrance, we ask that the host/hostess of your party assign an adult to hand out wristbands at the gate of the facility you are visiting. This will allow your guest to enter without waiting in line. The Aquatic Office will handle all reservations. Reservations must be completed a minimum of two week prior to your event. Reservations will be made on a first come, first serve basis.

CANCELLATIONS:

Cancellations must be made at least 24 hours in advance of the reserved date to be eligible for a complete refund. All reservation fees paid will be forfeited on cancellations if not received 24 hours prior to the reservation date. Reservations paid for with cash or checks will be refunded in check form through the business office at City Hall. Please allow 2-3 weeks for processing. Reservations paid for with a credit card will be refunded to your card account within 1 week of refund approval.

REFUNDS:

Refunds will be issued or reservation rescheduled if the Aquatic Supervisor on duty closes the pool due to mechanical failure, chemical imbalances, or inclement weather. The facility will be closed at the discretion of the supervisor during hazardous weather (i.e. thunderstorms, watches, warnings, etc.) The facility may be reopened at the supervisor's discretion 15-30 minutes after weather is cleared.

COMPLETING YOUR RESERVATION:

Review the following information and complete the attached form. Present your form with your payment to the Conroe Aquatic Center. We do not take payments over the phone for security purposes. You must pay at least 10 armbands (\$70) to reserve your date. Your reservation must be paid in full 10 business days prior to your event. Your reservation is not complete unless you have received a confirmation number assigned by the Aquatic Center Staff. If you have any questions, please contact Nancy Valadez at (936) 522-3942 or nvaladez@cityofconroe.org.

PAVILION RENTALS:

There are three pavilions with tables located at the Aquatic Center. Table groupings vary determined by the size of the pavilion. Exclusive use of the pavilions is not included in the admission fee. Tables are available for reservation at an additional cost or on a first come first serve basis. If you choose to reserve a pavilion, you may bring in a cake/cupcakes, and one bottle of water per party guest. Please do not bring messy decorations such as confetti. Otherwise, outside food is not allowed. A concession stand is available within our facility featuring prepackaged food, pizza, nachos as well as drinks. If you wish to place an order with our concession stand for pizza and drinks for your party, please email nvaladez@cityofconroe.org or call 936.522.3942 at least 5 days prior to your event. The day of your party you will make payment at the concession stand and pick-up your order.

RECREATION SWIM (LEISURE POOL) HOURS 2017:

May 12, 19, 26, June 2	Friday	4:30 pm--6:00pm
May 13, 20, 27, June 3	Saturday	1:00 pm – 5:00 pm
May 28	Sunday	1:00 pm – 5:00 pm
May 27--29	Saturday – Monday	1:00 pm – 5:00 pm
June 3 – August 20	Saturday & Sunday	1:00 pm – 6:00 pm
June 5 – August 18	Monday – Friday	11:00 am – 7:00 pm

**** Water Park open contingent upon weather and minimum water temperature of 72 degrees. ****

General Pool Rules apply to all of our pool locations

- Swimsuits only. No shirts, Athletic shorts, undergarments or cutoffs
- Daily admission fee, punch card, or membership is required for entry. No monetary refunds.
- The City of Conroe reserves the right to refuse entry into the facility.
- The City of Conroe is not responsible for lost or stolen articles.
- Children under 3 must remain within arm’s reach of an adult at all times.
- Children 8 years old and under must be accompanied by a parent or guardian.
- Infants and young children must wear swim diapers.
- Inflatable devices and infant float seats are not permitted.
- Masks, snorkels, and/or fins may be used only by adults in lap lanes.
- Please take a soap shower before entering the pool.
- Do not enter the pool if you are ill or have an open wound.
- Coolers, outside food and drink are not allowed in the facility.
- Concession food and drink are restricted to the tables.
- No glass containers allowed.
- Children using the slide on the Play Structure must be less than 48” tall.
- Persons using the Tower slide must be 48” or taller and be able to swim independently to the side. • Lap lane use is for ages 16 years and older. Lanes may be restricted depending on programming.
- Use of starting blocks is restricted to supervised Aquatic Center programming.
- For your own safety, please follow the lifeguard’s directives.
- Running, lewd behavior or other misconduct is prohibited.
- Alcohol and tobacco use in the facility is not allowed.
- No gum allowed in the pool.

Other rules may apply as posted on the premises

Reservation Agreement

Today's Date: _____ Time: _____

_____/_____/_____
Name Daytime Phone # Evening Phone #

_____/_____
Address City, State, Zip

Requested Date (s): _____

Requested Time (s): _____

RESERVATION FEE:

Pavilion Rental:		City of Conroe Fee	Non-Resident Fee
Pavilion #1	1 Table	\$15.00	\$19.00
Pavilion #2	2 Tables	\$30.00	\$37.00
Pavilion #3	3 Tables	\$45.00	\$56.00

Total number of Guest: _____ **(\$7.00 each – Aquatic Center)**

** Please Note: There is a fee for all who enter the facility. This includes all swimmers as well as those watching and/or supervising. Children ages 2 and under are free.

Total Fee: _____ Method of Payment: _____ Check # _____

Signature: **I have read and received a copy of the reservation agreement and agree to abide by its provisions.**

Signature Date

Printed Name

Email Address: _____

***You will receive a confirmation email**

FOR OFFICE USE ONLY:

Received Reservation Packet _____ WALKED IN or EMAILED

Notified Customer _____ RESERVATION ACCEPTED or REJECTED

Payment Accepted By _____ Date _____